

Lynnfield Public Library

Annual Report

2013

***“Mama, we didn’t find what we were looking for, but we found much more!”
– Second grade student, to her mother as they browsed the children’s biography collection***

The success of our Long Range Plan FY2013-FY2017 will occasion a more satisfying visit to the Library by improving access to the building, enhancing the visual appeal of the Library interior and utilizing the most current technologies and formats—eBooks and eReaders and different forms of social media - available. We will increase public awareness of our collections, programs and services through improved marketing. We will determine how the needs of the community for the next twenty years can be met by examining the options for an expanded or renovated current building or new construction on a new site.

We continue to make progress in the second year of our five-year Plan. The lower level (where the older fiction is shelved), the restrooms and the walls where our local residents and students’ display their beautiful artwork were freshly painted. Memorial donations and Town capital funds will make it possible to replace older, shabby and mismatched reading and display tables in 2014 for a more consistent look to the furnishings. Our patrons continue to appreciate the expanded Library hours on Saturday from 9:00 am to 5:00 pm for the second summer and the increase of one hour from 8:00 pm to 9:00 pm Monday through Thursday.

Longstanding, popular and new adult programs met with continued success. The BookLovers (a nonfiction adult Library book discussion group) and Curious about Cuisine enjoyed excellent attendance. Curious about Cuisine welcomed Lynnfield resident and author Anna Tourkakis with “Fun & Healthy Drinks,” “Simplified Party Planning” with Christine Picariello of Lynnfield, “Ancient Grains” and “Small Plates: Tapas, Mezes and Antipasti.” Spring and fall brought two four-part program series called “Sisters Who Sing!” and “Four MORE Icons of American Music” respectively by the very popular Bill Sano. BookLovers took on *The Swerve* by Stephen Greenblatt, *Unbroken* by Lauren Hillenbrand, *The Warmth of Other Suns* by Isabel Wilkerson and *In the Garden of Beasts* by Erik Larson. The autumn months also brought our Author Series with Hank Phillippi Ryan’s *The Other Woman*, Dan Gordon’s *Haunted Baseball* and Kevin Gardner’s *A Granite Kiss*. The Library is planning special programming in the fall of 2014 to coincide with the bicentennial celebration of the Town and the tercentennial celebration of the Meeting House. A total of 1,336 patrons enjoyed forty adult programs in 2013.

Progress was made on the digitizing of selected materials from our local history collection. Staff met several times in June through August with volunteers from the Essex Society of Genealogists, and finalized the list of items we would like to digitize. We also researched vendors and ways in which the digitizing can be done with minimal cost and staff effort.

A major accomplishment was the implementation of the eGad! Getting to know your eReader! classes. Classes were offered twice a week from February through May to instruct patrons in the use of OverDrive, a software platform that facilitates downloading eBooks and eAudiobooks for selected eReaders and tablets. A slightly modified second round of classes was offered for three weeks in the fall.

During a fourth week, assistance was available by appointment (in the Library), telephone, and email for those patrons who had specific questions or who had already attended a class and needed a refresher. A total of sixty-seven patrons signed up for classes in 2013 and a total of thirty-two classes were held. An additional thirty patrons benefited from the extra one-on-one help in addition to those who attended formal classes in 2013. OverDrive, eReader and tablet training was provided to Library Department Heads and the Reference Services librarians so they could better assist patrons who approach the reference desk for help. A total of twenty-two staff training sessions were held in 2013.

A new web page was designed with PDF versions of the educational and instructional print brochures that are available in the library. Patrons may access this documentation if they cannot visit the Library or if they need help after hours. The link for this new page is located on the Library's home page next to the OverDrive Service link. The growth of the eBook and downloadable audio collection was supported by a generous donation of \$2,220 from the Friends of the Library through the annual membership appeal. The Library spent \$5,488 from our materials budget for eBooks and downloadable audios and a portion of those funds supported the purchase of required and suggested titles for the Lynnfield School Summer Reading Program.

In July the Library was awarded a federal Library Services and Technology Act (LSTA) grant to develop a community wide read for spring 2014 that we are calling "Lynnfield Reads Together!" The titles we selected for a shared reading experience are Bill Bryson's *A Walk in the Woods: Rediscovering America on the Appalachian Trail* and Clare Vanderpool's *Navigating Early* for younger readers. Both books support the themes of land and open space conservation and of enjoying and connecting to the outdoors through hiking and walking. Programs and activities such as three book discussions, a photography walk in the woods, film presentations, and a kickoff speaker are planned for the months of March through June 2014. Community members are encouraged to begin reading the selected titles – print, eBook and books on CD formats - when they become available in January.

The Rotary Club of Lynnfield, The Savings Bank and First National of Wakefield generously funded a workshop we scheduled for March 2014 entitled "Help Me Get Ready to Read" as well as the purchase of print and eBooks and early reading kits. Suitable for parents, grandparents, early children teachers and professionals, presenters Barbara Kasok and Susan Marx will suggest reading and parenting strategies to foster children's feelings of competence and confidence at an early age so they are ready to take the risk involved in learning how to read.

Our Library home page was redesigned to better highlight the current programs and events more prominently and with a more user-friendly page. We made use of a new (and free) online calendar that improved functionalities such as the use of icons to distinguish programs offered by age group, a display box on the home page that features the daily programs, and a mobile-friendly calendar display. We moved our website to a new URL after purchasing our domain name. Patrons can find us by typing in www.lynnfieldlibrary.org or www.lynnfieldpubliclibrary.org - easier to remember and to share with our patrons.

On a state level, staff and a Library Trustee attended Legislative Day at the State House on March 26. Jointly sponsored by the Massachusetts Library System and the Massachusetts School Library

Association, it showcases public and school libraries and provides an opportunity to meet and discuss funding and legislative issues with our state senators and representatives.

The programs and activities for “Lynnfield Reads Together!” have given the Library wonderful opportunities to collaborate and partner with a local business, two Town Commissions, local – and former – Lynnfield residents and existing Library programs. BookLovers, the Library non-fiction book group, will discuss *A Walk in the Woods* in March 2014. The Conservation Commission members helped us develop a nature walk and furnished possible speakers’ names. A scavenger hunt features collaboration with the Recreation Commission and the middle school and high school librarians will promote the programs with book discussion groups. The Boston Sports Club will be the site of an activity and the Friends of the Library will fund selected printing and mailing costs for our promotional materials. A storytime will feature nature-themed story and a craft and a luncheon book discussion of *A Walk in the Woods*.

The lack of suitable space for children and teen interests and activities, quiet study and reading area for adults and for the community to gather, meet and socialize has been an issue for the Library for more than twenty years. The Trustees and Library staff took the first step in the research and writing of a Planning & Design Grant Application that will be submitted in January. If we are awarded the state funding (a maximum of up to \$50,000 with a \$25,000 local match or 1/2), the Library will study the present and future needs of the Library and our community and fashion a plan for the kind of building that will meet those future needs. In doing so, we pledge to work closely with the newly formed Capital Facilities Advisory Committee.

Administration

Nancy D. Ryan, Library Director

Samantha Cabral, Assistant Director and Head of Public Services

Circulation Services

Hollin Pagos, Circulation Manager

The Circulation Services Department strives to provide our patrons with a welcoming and engaging library experience, whether they are stopping by to pick up materials or enjoying a longer visit to the Library. Our Circulation staff members are ready and eager to assist patrons in locating materials, selecting the next book to read or film to watch, maintaining the organization and appearance of our collections, and providing excellent customer service at the check-out desk.

In 2013, patrons visited the Lynnfield Library more than 103,000 times to take advantage of our growing collection of books, films, audiobooks, music, newspapers, magazines, and more. Nearly 400 new patrons registered for library cards, and over 122,000 items were checked out for use at home (that’s an average of 10,160 per month or 415 per open day!). Patrons no longer even need to step foot in the Library to use or borrow materials—online databases and reading recommendation services are available through our website, and eBooks and audiobooks can be downloaded from our OverDrive system and enjoyed on a variety of devices and eReaders. In fact, our online borrowing statistics were at an all-time high in 2013, with 3,400 downloads of eBooks and 720 download of audiobooks.

The members of the Circulation Services Department wear many hats in their daily duties. In addition to checking library materials in and out, signing up new patrons for library cards, shelving and organizing library materials, and managing the Museum Pass Program, our Department also promotes and markets library services, creates themed displays of library materials, and develops programs and services in support of community needs. In 2013, we continued our participation in the Lynnfield Welcomes program administered by local resident Karen Harrington. Lynnfield Welcomes provides gifts and information from local businesses and organizations to new residents of Lynnfield, and we provided over seventy Welcome Packets full of information about programs and services available at the Library. In efforts toward community outreach, we held our annual Food for Fines drive in support of Haven from Hunger in Peabody (raising over 200 food items). After receiving feedback from Haven from Hunger during our 2012 drive, we switched our donation time to September in order to provide food at a time when donations are less plentiful (but still sorely needed!). Additionally, we continued to offer and expand our Homebound Services program, which provides delivery service to patrons who are unable to visit the library in person due to a temporary or long-term illness or condition.

Our Museum Pass Program remained extremely popular throughout 2013, with 807 passes checked out for a reduced or waived fee to some of the area's most popular museums and attractions. This year, we added the Wenham Museum and Einstein's Workshop to our collection of passes, which already includes the Boston Museum of Fine Arts, Stone and Franklin Park Zoos, Peabody Essex Museum, Isabella Stewart Gardner Museum, Boston Museum of Science, and many other cultural institutions. The Wenham Museum features artifacts of childhood, domestic life, and the history of Boston's North Shore and includes a classic toy soldier and doll collection, antique dollhouses, model trains, period clothing, and a 17th century house to explore. Einstein's Workshop holds classes on science and math-related concepts for children, and features a drop-in play space where children can experiment with techie toys like 3D printers, laser cutters, LEGOs, and an electronic lab. Our patrons saved an average estimate of \$24,536 (and possibly as much as \$40,630) on admission to local attractions in 2013! All of our museum passes are generously funded by the Friends of the Lynnfield Library.

This past year we made great strides toward providing an array of online publicity materials to complement our traditional print calendars and newsletters. Since email has become the new communication medium of choice, and it also cuts down on costs and waste, we decided to publish our monthly calendar (*What's Happenin' at the Lynnfield Library?*) and quarterly newsletter (*Lynnfield Library LIVE!*) in electronic versions and post them to our website. For patrons who want to receive these materials directly to their email boxes, we've designed a new monthly eNewsletter that features links to the current calendar and newsletter, as well as additional library news and program information. Patrons who wish to continue receiving print copies of our materials are welcome to do so, but we've invited current recipients to "Go Green" by filling out an online form (or paper form available at our Circulation Desk) and start receiving library publicity and informational materials entirely in electronic format.

A number of new faces could be seen in the Circulation Department this year. Andrew Decker and Nathalie Lilley joined our team of Library Pages and can be found undertaking the essential tasks of shelving and organizing our library collections. Allison Gallagher, who was hired last year as a Library Page, was promoted to the Circulation Department and can now be found four days a week helping to

check in and out materials, answering incoming phone calls, and undertaking the various tasks and challenges of public service. Our new staff members have worked hard to learn the responsibilities of their positions and have become invaluable members of our Library team—we welcome them all!

Reference Department

Patricia Kelly, Head of Reference Services

The Reference staff answered 10,951 questions in 2013 ranging from simple title look-ups to complex reference questions. The Reference Desk is staffed all the hours the Library is open. The department is comprised of one full time and two part time librarians; other Department Heads and the Assistant Director assist with shift coverage. The majority of our transactions still occurred in the Library with one-on-one interactions with our patrons; we also answered a substantial number of questions via phone and e-mail. Our interlibrary loan service continued to be extremely popular with our patrons. We borrowed approximately 709 items from libraries outside the NOBLE library system on behalf of our patrons. We loaned approximately 222 items to libraries outside the NOBLE library system.

We have continued to expand our database offerings to support the interests of our patrons. Since September 2013, our community of family history and genealogy buffs have had access to **America's GenealogyBank** (in addition to Ancestry Library Edition which we began offering in July 2012). **America's GenealogyBank** provides access to historical newspaper articles, obituaries, and other genealogy materials and is available from home as well as in the library. In March 2013 we began subscribing to the powerful and intuitive online language learning system: **Mango!** Lynnfield residents can take full advantage of the comprehensive language tutorials from home: learn up to forty languages by listening, reading, and speaking. Any patron can come to the Lynnfield Public Library with a set of headphones, take a seat at one of our nine Internet computers and learn a language by listening and reading. We began offering **eSequels**, a reader's advisory database, in December 2013. This database doesn't have a lot of bells and whistles, but provides a huge amount of valuable information on series novels. Patrons can search for series by title, author, character, and series location as well as by keyword. All of our databases are available at our nine Internet terminals during regular Library hours. To access our databases from home go to the Lynnfield Library website: <http://www.lynnfieldlibrary.org/>. Click on "Databases" under "Quick Links" on the right-hand side of the page. Select the database you are interested and enter your 14-digit library barcode and PIN number when prompted.

Reference staff member Irene Gorevitz researched local providers of ESL (English as a Second Language) and compiled the results into a handy brochure. Irene also updated her local information brochures: "Local Food Markets and Specialty Food Markets in the Lynnfield Area" and "Lynnfield Housing, Rental, and Realtor Information." These handy brochures are available on the Library information table between the reference and circulation desks. Irene also continued producing her popular book lists on various genres, as well as maintaining a display of these suggested titles.

Reference staff member Marilyn Graves completed an inventory of all Town documents kept at the Reference Desk. We can use this inventory to streamline the accession of relevant Town materials. This will also assist us in offering the most current Town documents and publications to our patrons. Marilyn created displays on various timely and literary topics such as "Save the Bees," and "Famous First Lines."

We shifted and consolidated our non-fiction books in order to make more room for our highly used and popular audiovisual collection. The non-fiction materials were evaluated and out of date materials were weeded in order to make room for the expansion of our audiobooks as well as series and non-fiction DVDs. One of our most committed volunteers did the majority of the shifting! This expansion allowed us to buy a large number of instructional sports DVDs to support Lynnfield's athletic community.

Once again the Reference Department collaborated with the Lynnfield Middle and High Schools to update our textbook collection. We greatly expanded our High School textbook holdings to include a majority of the required math and science texts. Although some texts were generously donated by the schools, the Library spent \$678 on acquiring the majority of these materials. The textbooks are available for use in the Library only and are being heavily used by students and tutors. In an effort to expand our support of the Lynnfield schools, the Reference and Children's Department collaborated to purchase a significant number of Lynnfield schools summer reading materials in eBook or audio format. These materials were made available through our OverDrive program in June 2013.

Our very popular community art display program continued in 2013. Local artists, members of the Lynnfield Art Guild, and Lynnfield students displayed artwork in a wide array of mediums: from photos to watercolors to mosaics! The Reference Department initiated a Deposit Collection program for Lynnfield patrons interested in reading books in languages other than English. Through the generosity of the Boston Public Library, we have access to books in a variety of languages including (but not limited to) Russian, Polish, German, French, and Hindi. Up to five books at a time can be requested by genre and language (specific titles are not always available).

Six students participated in community service at the Library in 2013 under the direction of the Reference Department. These volunteers contributed a total of 110 hours to the library! Projects tackled by these enthusiastic volunteers included: shelving and organizing microfilm; cleaning and straightening shelves; and shifting the non-fiction collection to make more room for audiovisual materials.

The Reference Department is responsible for selecting the majority of the adult non-fiction and reference materials. In 2013, approximately 25% of non-fiction materials purchased was in direct response to patron requests. We also purchased 223 fiction and non-fiction Large Print titles to support our patrons who The Technical Services staff added 3,996 new adult enjoy reading in a larger than usual font.

Technical Services

Laurel Toole, Head of Technical Services

The Technical Services staff added 3,996 new adult items and 1,888 new children's items to our collections this year, as well as 208 gift items to the adult collection and forty-eight gift items to the children's collection.

As the department in the Library that's responsible for the care and maintenance of our PCs, printers and other peripherals, we have faced some challenges this year which we were able to overcome. After having installed a new print management program for our public PCs, we ran into issues with the coin box where patrons pay for their copies. After rebuilding the entire box, piece by piece, we now have a well-running coin box, and our LPT-1 print management system is a reliable, cost effective way to offer

printing services for the public. Our computer specialists at our consortium, NOBLE, are an invaluable part of our team, helping us to maintain all of our computers and other equipment. After learning about a compatibility issue with the public browser we were using for security purposes, Hotmail and Gmail accounts, for example, we switched to a new security system for our public Internet PCs in January. This system has been running well and allows us to offer reliable Internet services to the public. We also have a new WiFi system that was installed late last year, and it offers greater capacity for more users. On any given day, you can see people in various places around the Library using their laptops and/or smart devices with our free WiFi.

One of the primary functions of this department is the ordering, processing and entering of new items for the library's many collections. We take pride in the fact that Lynnfield's items are the best looking in the entire consortium—we can say this with confidence because the interlibrary loan items we receive from other libraries cannot compare to our materials. Not only do we take pride in the initial processing work, we also take good care of our existing collections by working with the Circulation Department who send items to us that need mending before the items are in such bad shape that they must either be withdrawn or replaced. We have a very loyal volunteer who comes in and helps with the mending, and also runs our CDs and DVDs through our repair machine to extend the life of these items. This year she mended 359 items and ran 136 discs through our disc repair machine. Through these measures, we save the Town funds by mending items instead of purchasing replacements.

This department also runs the popular "Fiction Express" program, where patrons can sign up to be on the hold list for their favorite authors. When we order a new title by that author, the patrons are automatically put on the hold list, so they don't have to worry about missing their favorite author's new book. If you would like to sign up for the program, the forms are available at the library. Come on down and check it out!

Youth Services

Laura Brosnan, Head of Youth Services

Professional development needs at the Lynnfield Public Schools brought about monthly early release days for students. In response to the need for constructive activity during this time, the Library developed a new program, "Afternoon Art Adventures". Each month features a different children's picture book illustrator. Youth librarians read aloud a sampling of books he/she has illustrated, offering and soliciting from children commentary on the art. Then the Library offer supplies for children to make their own inspired artwork. For example, the inaugural session featured the collage artwork of Lois Ehlert, illustrator of *Rrralph*; children were provided aluminum can pop-tops, corrugated cardboard, colored paper, yarn, and other materials to make their own artwork.

Also new is "Sing & Sway", a monthly music program for ages two to six. Participants use instruments like jingle bells, rhythm sticks, and egg-shaped shakers to play old and familiar tunes. The program also makes good use of the considerable number of picture books available in the NOBLE and local collection with song lyrics as text, including favorites from Raffi like "Down by the Bay".

Despite new options for families, traditional programs remain the biggest draws. Over one thousand children attended Mother Goose storytimes, and eight-hundred forty-five attended Time for Stories over

the course of the year. Young children and their parents love coming together to read stories new and old and to sing classic children's songs.

Cultural programs also remain popular. The Library runs most of them with existing staff, including Martin Luther King, Jr.'s birthday, Chinese New Year, Mardi Gras, St. Patrick's Day, Cinco de Mayo, Mid-autumn Moon Festival, and Diwali. The Library collaborated with the staff of the Lappin Foundation of Salem in November 2013 to hold a Hanukkah Party. Other after-school and evening children's programs were inspired by both random (ex: National Pickle Day) and established (ex: birthday parties for Johnny Appleseed and Dr. Seuss) holidays.

YOUNG ADULT PROGRAMMING

Teen Trivia was ramped up to become a monthly program offering in 2013. Middle school students competed against their peers all year to answer questions about a broad range of topics. In the fall, calendar event-based topics included: famous Hispanic-Americans, young adult books and authors, the origins of the Thanksgiving holiday, and Christmas carols. The range of topics ensures that all participants have a fair chance to win cupcake prizes from Jeanne's Bakery, regardless of their particular expertise!

Also popular is the new "Teen Foodie Friday" program. This program features a seasonally-appropriate drop-in craft with a twist – finished products are edible! A favorite craft from 2013 was a witch hat made from cookies, orange frosting, and Hershey Kisses for Halloween.

SUMMER READING

The 2013 Summer Reading theme, "Dig into Reading", brought fun opportunities for wordplay on 'dig'. We kicked off with a show by "Dinoman" of Vermont, whose show featured an enormous inflatable dinosaur and fun facts about fossils and dinosaurs. Library staff then followed with a dino-themed craft activity ("Dig it up!") Each week thereafter, weekly themes for programming ranged from food ("Dig in!") to Australia ("Dig Down Under") and from music to the beach. Other stellar outside performers joined patrons, too. Charlie Hope, award-winning Canadian musician gave a great concert with opportunities for sing-alongs, and "Didgeridoo Down Under" introduced participants to the great sound of the instruments and their history in aboriginal culture.

Children logged reading progress this year by day (rather than by complete book, or by page). As they reached benchmark number of days, they earned fun prizes to keep them busy all summer: books, movies, bubbles, puzzles, jump ropes, sidewalk chalk, and arts and crafts supplies. The Topsfield Fair again generously rewarded our most ambitious readers (who read fifty days during summer 2013) with a ticket to the Fair, a ride, and lunch. The Fair also provided Grow-um vegetable seed kits for the Library's first-ever spring planting program.

SCHOOL AND COMMUNITY ORGANIZATION SUPPORT

Youth Services continued outreach efforts to all of Lynnfield's schools in 2013. As always, fourth graders from both Huckleberry Hill School and Summer Street School visit in the spring to get some instruction in catalog use and to check out books.

Through the year, the Library supported teachers and students by providing assistance on finding book to complete diverse assignments – biography reports, Gail Gibbons nonfiction reading, science fairs, and free reading assignments. Youth Services made available nearly all of the titles on the school summer reading lists at all grade levels. A new cart housed middle school titles, organized by grade level. This was an extremely popular idea, facilitating easy finding for busy students! Furthermore, with the School Department transitioning to a curriculum based on the Common Core standards, the Library has begun to purchase titles, especially nonfiction titles, with Common Core alignment in mind. In particular, a few teacher resources with sample lesson plans have been purchased to start a brand new ‘Educator Resources’ collection within the Children’s Room.

Magician Stephen Brenner came to the Library, co-sponsored by the Friends of the Library and the PTOs from both Huckleberry Hill School and Summer Street School, in celebration of Screen-free Week (formerly known as TV Turnoff Week). Over 100 children and adults packed into the Children’s Room to see the show, which included the opportunity to pet live animals.

Kindergarten classes from the neighboring Tower Day School continued to visit to hear youth librarians read about and to select books for home reading about a variety of topics like space, the human body, and backyard animals.

The Library also hosted a few Scouting troops in 2013. The Library developed a love story-themed scavenger hunt for a Daisy troop that visited in February. Teams of girls used what they learned in a Library tour to locate books on the shelves like Gennifer Choldenko’s *A Giant Crush* and Diane de Groat’s *Roses are Pink, Your Feet Really Stink*. Another troop visited in October for a more traditional read-aloud and craft activity.

COLLECTION CHANGES

In recognition of leisure reading at the Library, several new magazines are now available: *Wired* for the Young Adult tech-inclined crowd; *Parents* and *Adoptive Families* for parents; and *Kiki*, *Boys’ Life*, *Ranger Rick, Jr.*, and *Chop Chop* for children.

Each subset of the collection grew in 2013 to include popular and critically acclaimed media. Popular new easy readers included Kevin Henkes’ *Penny and Her Marble*, the third in a series, and anything in Mo Willems’ *Elephant & Piggie* series; in picture books Brian Floca’s *Locomotive*, Aaron Becker’s *Journey*, and Drew Daywalt’s *The Day the Crayons Quit* were favorites; in graphic novels Lincoln Peirce’s newest addition to the *Big Nate* series were big winners with fans, as were Cecil Castellucci’s *Odd Duck* and Matt Phelan’s *Bluffton*. In the fiction collection for independent readers, readers agreed with critics and judges and adored Kate Dicamillo’s Newbury-winner *Flora and Ulysses*. Favorite DVDs were *Epic* and *Despicable Me 2*, but nonfiction additions like Disney nature’s *Wings of Life* butterfly feature were also in high demand. Children have also added nonfiction titles on a broad range of topics. Animal books are always in demand, but some titles covered new ground this year, including Chip Kidd’s *Go: A Kidd’s Guide to Graphic Design* and Aleksandra Mizielinska’s *Maps*. We also added to our collection of music recordings. Movie soundtracks were popular for movies such as *Epic*, *Frozen*, *Turbo* and *Planes*; also popular were stand-alone albums from favorites Raffi, Recess Monkey, Caspar Babypants, and a new release from Dan Zanes and Elizabeth Mitchell, both fabulous artists in their own right.

In Young Adult fiction, Cassandra Clare's *City of Bones* series, Orson Scott Card's *Ender's Game*, and Marcus Zusack's *The Book Thief* were all popular. All were made into motion pictures in 2013, further fueling interest. Inspired by the computer game so popular with teens, nonfiction title *Minecraft: the Unlikely Tale of Markus "Notch" Persson and the Game that Changed Everything* was a big hit. New documentary *Bully* was a highly anticipated addition to the nonfiction DVDs, and new 2013 releases of episodes of the hit television show *Pretty Little Liars* continued to be in-demand. One Direction was the favorite musical group, with their popular release *Midnight Memories*.

The Youth Services Department continues to be a thriving, bustling center of learning and play in the community. We look forward to continuing service to children, teens, and their families in 2014.

Flower Workshop of Lynnfield and the Village Home & Garden Club

The Flower Workshop of Lynnfield generously funded and maintained the plantings on the Library grounds and decorated the interior of the Library during December for the holidays. For the third year, the Library program series Curious about Cuisine will collaborate with the Flower Workshop to feature a program in March 2014 called "All Things Apple!" The Village Home & Garden Club handsomely – and generously - decorated the front of the Library with garlands and with wreaths on the doors and Palladian window in December and hosted "Art in Bloom" with the Art Guild of Lynnfield.

Volunteers

Over 100 adults contributed hundreds of hours to support the staff and the Library operations this past year. They straightened book shelves, mended our materials and repaired our DVDs, and CDs, planted and maintained the Library grounds and decorated the Library for Christmas, and assisted genealogy patrons. They also sorted through thousands of books, DVDs and paperbacks for the Friends' two book sales, shifted and stored our newspapers, prepared our calendars and newsletters for mailing and photographed Library and Friends' events. The Friends, Board of Trustees and staff honored these same volunteers on June 27 with a Volunteer Appreciation Reception at the Meeting House.

Friends of the Lynnfield Library

Janine Saldanha, President

The Friends of Lynnfield Library Executive Board met eight times during the past year. We recruited additional members to join our enthusiastic group to discuss fundraising for the Library and community outreach. Janine Saldanha remained President for FY14.

The Annual Used Book Sale on October 18 and 19 and the Lynnfield Day book sale on the Common on May 18 remain our major fundraisers, in part due to the very good quality of books we offer. We thank all donors, and the many volunteers who made the book sales so successful! We were among a select group of Lynnfield non-profits invited to be part of the grand opening on October 29 for King's, an upscale bowling and entertainment center in the newly-opened MarketStreet. Money from raffles and entrance fees were distributed to the seven nonprofits who participated. We thank all our raffle donors for their support. Our Annual Meeting on May 23 was enhanced by an entertaining talk by Dave Downs, a well-known speaker on "Clutter Control" - a topic dear to us all.

We were joined by thirty-eight volunteers and our three Selectmen and the five Library Trustees at our annual Volunteer Appreciation Reception on June 27. All speakers paid well-deserved tributes to our wonderful volunteers. A special presentation was made to Marie Hill for her twenty-five years of volunteering in various Town organizations and a driving force that helped make the Friends successful. Our potluck dinner was held on October 8, where the Library Trustees, the Director and Executive Board of the Friends meet informally for an exchange of ideas.

The Friends raised over \$34,000 in revenue during FY2013. We provide funding for the Museum Pass Program, professional development and dues for the staff, eBooks and audiobooks, rental DVDs, library equipment/furnishings, and children, youth and adult programming such as Dinoman, kid's Zumba, Hands on History, Author Series in the fall, Curious about Cuisine, and many more!

Board of Library Trustees

Robert D. Calamari, Jr., Chair

Faith Honer-Coakley, Vice-Chair

E. Seavey Bowdoin

Kerry Haughney

Stanley Schantz*

Library Staff

Administration:

Nancy D. Ryan, Library Director

Samantha Cabral, Assistant Director and Head of Public Services

Patricia Nutile, Administrative Assistant and Secretary, Board of Trustees

Youth Services:

Laura Brosnan, Head of Youth Services

Pam Griswold, Children's Assistant

Reference Services:

Patricia Kelly, Head of Reference Services

Irene Gorevitz, Reference Staff Librarian

Marilyn Graves, Reference Staff Librarian

Technical Services

Laurel Toole, Head of Technical Services

Pauline Silva, Technical Services Librarian

Circulation Services

Hollin Elizabeth Pagos, Circulation Manager

Katherine Decker, Circulation Assistant

Jane Doherty, Circulation Assistant

Allison Gallagher, Circulation Assistant (promoted from Library Page)

Dawn Mayerson, Circulation Technician

Margaret O'Keefe, Circulation Technician

Circulation Technician Substitutes

Mary Kraft

Beverly Lenehan

Carolyn Savio

Library Pages

Andrew Decker

Josephine Hilty

Nathalie Lilley

Joseph Ross

*Mr. Schantz will complete one year of a three- year term and resign on April 14, 2014.

- Carolyn Savio has moved to substitute status in order to pursue educational opportunities.
- Emily Skoff and Rachel Alexander have left to pursue other opportunities.
- Marissa Wilkerson resigned to begin college in the fall.

Respectfully submitted,

Nancy D. Ryan

Library Director

March 12, 2014